UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA PHILADELPHIA DIVISION

CYNTHIA PADUA,

Civil Action No.:

Plaintiff,

COMPLAINT AND DEMAND FOR JURY TRIAL

vs.

CONSUMER PORTFOLIO SERVICES, INC.; and DOES 1 through 10, inclusive,

Defendant.

COMPLAINT

I. INTRODUCTION

1. This is an action for actual and statutory damages brought by Plaintiff, Cynthia Padua, an individual consumer, against Defendant, Consumer Portfolio Services, Inc., for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. (hereinafter "FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices.

II. JURISDICTION

2. Jurisdiction of this court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1337. Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202. Venue in this District is proper in that the Defendant transacts business here.

III. PARTIES

- 3. Plaintiff, Cynthia Padua, is a natural person with a permanent residence in Philadelphia, Philadelphia County, Pennsylvania 19124.
- 4. Upon information and belief, the Defendant, Consumer Portfolio Services, Inc., is a corporation engaged in the business of collecting debts in this state and in several other states, with its principal place of business located at 16355 Laguna Canyon Road, Irvine, California 92618. The principal purpose of Defendant is the collection of debts in this state and several other states, and Defendant regularly attempts to collect debts alleged to be due to another.
- 5. Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant regularly attempts to collect consumer debts alleged to be due to another. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C. § 1692a(6).

IV. FACTUAL ALLEGATIONS

6. The debt that Defendant is attempting to collect on is an alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family, or household purposes, whether or not such obligation has been reduced to judgment.

- 7. Within one (1) year preceding the date of this Complaint, Defendant, in connection with the collection of the alleged debt, attempted to communicate with Plaintiff at her place of employment by calling telephone number 215-658-9963 from telephone number 888-704-2453, after being informed that Plaintiff's employer does not allow such communication.
- 8. Within one (1) year preceding the date of this Complaint, Defendant, in connection with the collection of the alleged debt, threatened to take Plaintiff to court, when it did not intend to do so.
- 9. Defendant constantly and continuously calls Plaintiff in an attempt to collect an alleged debt, and has succeeded in annoying and harassing her.
- 10. As a result of the acts alleged above, Plaintiff suffered emotional distress resulting in Plaintiff feeling stressed, amongst other negative emotions.

V. CLAIM FOR RELIEF

- 11. Plaintiff repeats and realleges and incorporates by reference to the foregoing paragraphs.
- 12. Defendants violated the FDCPA. Defendants' violations include, but are not limited to, the following:
 - (a) Defendant violated §1692c(a)(3) of the FDCPA by communicating with the Plaintiff at the Plaintiff's place of employment when the Defendant knew or had reason to know

- that the Plaintiff's employer prohibits the Plaintiff from receiving such communication; and
- (b) Defendant violated §1692e(10) of the FDCPA by using false representation or deceptive means in connection with the collection the alleged debt.
- 13. Defendant's acts as described above were done intentionally with the purpose of coercing Plaintiff to pay the alleged debt.
- 14. As a result of the foregoing violations of the FDCPA, Defendant is liable to the Plaintiff, Cynthia Padua, for declaratory judgment that Defendant's conduct violated the FDCPA, actual damages, statutory damages, and costs and attorney fees.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant, Consumer Portfolio Services, Inc., for the following:

- A. Declaratory judgment that Defendant's conduct violated the FDCPA.
- B. Actual damages.
- C. Statutory damages pursuant to 15 U.S.C. § 1692k.
- D. Costs and reasonable attorney fees pursuant to 15 U.S.C. § 1692k.
- E. Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law.

F. For such other and further relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Please take notice that Plaintiff, Cynthia Padua, demands trial by jury in this action.

DATED: March 4, 2014

RESPECTFULLY SUBMITTED,

Michael Alan Siddons, Esquire

(SBN 89018)

The Law Office of Michael Siddons

16 Front Street, P.O. Box 403

Media, PA 19603

484.614.6546 (Phone)

msiddons@siddonslaw.com

Attorneys for Plaintiff,

Cynthia Padua

JS 44 (Rev. 12/12)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil to	cket sireet. (See instructi	IONS ON NEXT FACE OF	more	nux.)					
I. (a) PLAINTIFFS CYNTHIA PADUA,			DEFENDANTS CONSUMER PORTFOLIO SERVICES, INC.; and DOES 1 to 10, inclusive,						
(b) County of Residence of First Listed Plaintiff PHILADELPHIA (EXCEPT IN U.S. PLAINTIFF CASES)			1	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, A The Law Office of Michae 16 Front Street, P.O. Box Media, PA 19603	A. Siddons; 484.614.			Attorneys (If Known)					
II. BASIS OF JURISDI	CTION (Place on "X" in Or	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPA	L PARTIES	Place an "X" in C	One Box fo	or Plaintiff
		~		(For Diversity Cases Only)			and One Box for	r Defendai	nt)
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☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	p of Parties in Item III)	Citiz	en of Another State	2 0 2	Incorporated and Pr of Business In A		O 5	<u>D</u> 5
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VI. CAUSE OF ACTIO	ON 15 U.S.C. § 1681 Brief description of ca	, et seq.		Do not cite jurisdictional stat	utes uniess d	versity):			
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTIO		DEMAND S		CHECK YES only TURY DEMAND:		complai	
VIII. RELATED CAST	E(S) (See instructions):	JUDGE			DOCKI	ET NUMBER			
DATE 03/04/2014		SIGNATURE OF AT	TORNEY Q	OF RECORD					
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cases.)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a)** Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Telephone	FAX Nu	mber	E-Mail A	ddress			
484-614-6546			msiddons	@siddons	Law.com		
Date Attorn		at-law	Attorney	Attorney for			
03/04/2014	Michael A	lan Siddons	Plaintiff,		Padua		
(f) Standard Management -	- Cases that do r	ot fall into any on	e of the other trac	ks.	(X)		
(e) Special Management – Commonly referred to as the court. (See reverse smanagement cases.)	s complex and the	nat need special or	intense managem	ent by	()		
(d) Asbestos – Cases involvexposure to asbestos.	ving claims for p	ersonal injury or p	property damage f	rom	()		
(c) Arbitration – Cases requ	ired to be desig	nated for arbitration	on under Local Civ	vil Rule 53.2	2. ()		
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.					()		
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					()		
SELECT ONE OF THE F	OLLOWING C	CASE MANAGEN	MENT TRACKS:				
In accordance with the Civiplaintiff shall complete a Cafiling the complaint and serve side of this form.) In the designation, that defendant the plaintiff and all other patto which that defendant beli	se Management re a copy on all devent that a def shall, with its fir rties, a Case Ma eves the case sh	Track Designation efendants. (See § endant does not a set appearance, submagement Track I ould be assigned.	n Form in all civil 1:03 of the plan set gree with the plai omit to the clerk o Designation Form	cases at the forth on the ntiff regardiff court and specifying the	time of reverse ing said serve on		
CONSUMER PORTFOLIO	SERVICES	; ;	NO.				
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CYNTHIA PADUA,	:	: CIVIL ACTION					

(Civ. 660) 10/02

Civil Justice Expense and Delay Reduction Plan Section 1:03 - Assignment to a Management Track

- (a) The clerk of court will assign cases to tracks (a) through (d) based on the initial pleading.
- (b) In all cases not appropriate for assignment by the clerk of court to tracks (a) through (d), the plaintiff shall submit to the clerk of court and serve with the complaint on all defendants a case management track designation form specifying that the plaintiff believes the case requires Standard Management or Special Management. In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.
- (c) The court may, on its own initiative or upon the request of any party, change the track assignment of any case at any time.
- (d) Nothing in this Plan is intended to abrogate or limit a judicial officer's authority in any case pending before that judicial officer, to direct pretrial and trial proceedings that are more stringent than those of the Plan and that are designed to accomplish cost and delay reduction.
- (e) Nothing in this Plan is intended to supersede Local Civil Rules 40.1 and 72.1, or the procedure for random assignment of Habeas Corpus and Social Security cases referred to magistrate judges of the court.

SPECIAL MANAGEMENT CASE ASSIGNMENTS (See §1.02 (e) Management Track Definitions of the Civil Justice Expense and Delay Reduction Plan)

Special Management cases will usually include that class of cases commonly referred to as "complex litigation" as that term has been used in the Manuals for Complex Litigation. The first manual was prepared in 1969 and the Manual for Complex Litigation Second, MCL 2d was prepared in 1985. This term is intended to include cases that present unusual problems and require extraordinary treatment. See §0.1 of the first manual. Cases may require special or intense management by the court due to one or more of the following factors: (1) large number of parties; (2) large number of claims or defenses; (3) complex factual issues; (4) large volume of evidence; (5) problems locating or preserving evidence; (6) extensive discovery; (7) exceptionally long time needed to prepare for disposition; (8) decision needed within an exceptionally short time; and (9) need to decide preliminary issues before final disposition. It may include two or more related cases. Complex litigation typically includes such cases as antitrust cases; cases involving a large number of parties or an unincorporated association of large membership; cases involving requests for injunctive relief affecting the operation of large business entities; patent cases; copyright and trademark cases; common disaster cases such as those arising from aircraft crashes or marine disasters; actions brought by individual stockholders; stockholder's derivative and stockholder's representative actions; class actions or potential class actions; and other civil (and criminal) cases involving unusual multiplicity or complexity of factual issues. See §0.22 of the first Manual for Complex Litigation and Manual for Complex Litigation Second, Chapter 33.

FOR THE EASTERN DISTRICT assignment to appropriate calend	F OF PENNSYLVANIA — DESIGNATION FORM to lar.	be used by counsel to indicate the cat	egory of the case for the purpose of		
Address of Plaintiff: 5215 Whitaker	Ave, Philadelphia, PA 19124				
Address of Defendant: 16355 Lagun	a Canyon Road, Irvine, CA 92618				
Place of Accident, Incident or Tran	saction: Philadelphia, PA 19124				
	(Use Reverse Side For				
Does this civil action involve a non	governmental corporate party with any parent corporation				
(Attach two copies of the Disclos	sure Statement Form in accordance with Fed.R.Civ.P. 7.1(a	yes□	No		
Does this case involve multidistrict	litigation possibilities?	Yes	No.		
RELATED CASE, IF ANY:					
Case Number:	Judge	Date Terminated;			
Civil cases are deemed related whe	n yes is answered to any of the following questions:				
1. Is this case related to property in	acluded in an earlier numbered suit pending or within one	year previously terminated action in this	s court?		
		Yes□	No		
2. Does this case involve the same action in this court?	issue of fact or grow out of the same transaction as a prior	suit pending or within one year previou	isly terminated		
action in this court.		Yes□	No		
3. Does this case involve the valid	ity or infringement of a patent already in suit or any earlier	numbered case pending or within one	year previously		
terminated action in this court?		Yes□	No		
4. Is this case a second or successi	ve habeas corpus, social security appeal, or pro se civil rig	hts case filed by the same individual?			
		Yes□	Not		
CIVIL: (Place V in ONE CATE	GORY ONLY)				
A. Federal Question Cases:	,	B. Diversity Jurisdiction Cas	res:		
1. Indemnity Contract, M	Marine Contract, and All Other Contracts	 □ Insurance Contract 	and Other Contracts		
2. D FELA		2. □ Airplane Personal	Injury		
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7. □ Civil Rights		7. □ Products Liability			
8. Habeas Corpus		8. Products Liability — Asbestos			
9. □ Securities Act(s) Case	es	9. □ All other Diversity Cases			
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11. All other Federal Que		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
(Please specify) Fair Debt					
ſ	ARBITRATION CER' (Check Appropriate of counsel of record do hereby cer	Category)			
	53.2, Section 3(c)(2), that to the best of my knowledge and	-	s civil action case exceed the sum of		
\$150,000.00 exclusive of interest a Relief other than monetary of					
DATE: 03/04/2014	Michael Alan Siddons, Esquire	(SBN 8	9018)		
***************************************	Attorney-at-Law		ttorney I.D.#		
	NOTE: A trial de novo will be a trial by jury only if the	here has been compliance with F.R.C.P.	38.		
I certify that, to my knowledge, texcept as noted above.	the within case is not related to any case now pending o	r within one year previously termina	ted action in this court		
DATE: 03/04/2014	Michael Alan Siddons, Esquire	(SBN 89	9018)		
	Attorney-at-Law		torney I.D.#		

CIV. 609 (5/2012)